# Simple Customer Support Chatbot

responses = {

"hi": ["Hello! Welcome to our support.", "Hi there! How can I help?"],

"order": ["Your order #123 will arrive Friday.", "Please check your email for tracking."],

"return": ["Visit returns.example.com", "Start returns within 30 days."],

"bye": ["Goodbye!", "Have a nice day!"],

"default": ["I didn't understand. Contact support@example.com"]

}

def chatbot():

print("Bot: Hi! Ask about orders/returns. Type 'bye' to exit.")

while True:

user\_input = input("You: ").lower()

if user\_input in ["exit", "bye", "quit"]:

print("Bot:", random.choice(responses["bye"]))

break

elif "hi" in user\_input:

print("Bot:", random.choice(responses["hi"]))

elif "order" in user\_input:

print("Bot:", random.choice(responses["order"]))

elif "return" in user\_input:

print("Bot:", random.choice(responses["return"]))

else:

print("Bot:", random.choice(responses["default"]))

# Run the chatbot

import random

chatbot()